

Smart Water Advice

You may be surprised to know that, on average, 25-50% of the water you use at home is on your garden! Here are some ways you can make savings:

- Apply mulch, using soil wetting agents and water crystals
- Put sprinklers on timers
- Install a water tank
- Choose plants suited to your area and our warming climate

Save even more by switching to water-wise behaviours and water-saving fittings at home. This can reduce your usage by as much as 30-50%:

- Start timing your showers
- Plug your sink when you do the washing up
- Wait until the load is full before starting your dishwasher or washing machine

Council is a proud subscriber of Smart Water Advice (www.smartwateradvice.org) where you'll find more tips and resources for conserving this valuable resource.

For more water saving ideas, visit wsc.nsw.gov.au/water



Leaks can be costly

Check your plumbing and fix any leaks that could lead to water loss. You can lose a few litres of water an hour from a slow dripping tap and thousands of litres a day from a constantly running toilet.

Get to know your water meter. If the numbers on it are turning while no water is being used in your home, you could have a leak.

Can I apply for an adjustment if a leak is found?

Council does have a policy that allows for a once every 7 years adjustment when an undetected leak has been found and repaired by an appropriate and licensed tradesperson.

For more information, visit

wsc.nsw.gov.au/water-determination-policy

Register Now for e-Billing

Want to receive your notices via email? For your convenience we've gone digital with our Rates Notices and Water & Sewerage Accounts. You can register on our refreshed website for e-Billing, direct to your inbox.

Visit wsc.nsw.gov.au

If you are a mobile banking customer, you can also sign up for BPAY View. You'll need to register with your financial institution to access this service. Your bills and statements can then be sent straight to your online account and you'll receive email, SMS and bank message reminders.

Pensioner rebates

You may be eligible for a rebate if you have been issued with a Pensioner Concession Card from Centrelink, the Department of Veteran Affairs or a Gold Card stamped with either EDA or TPI. You must also own and reside at the property for which you are claiming.

For more information, visit wsc.nsw.gov.au/rates-guides or contact our Revenue Team by phone on 02 4868 0888 to discuss.



2024/2025

Water and Sewer Access

Charges & Savings



Delivering quality services to our community

 mail@wsc.nsw.gov.au

 Civic Centre, 68 Elizabeth St, Moss Vale, NSW 2577

 02 4868 0888

 wsc.nsw.gov.au

wsc.nsw.gov.au



We're with you

Residential Water Access Charges

Water access charges apply to properties (including vacant land and non-rateable properties being used for residential purposes only) located within 225 metres of a Council water main and/or land that is provided with access to the water supply network.

The Residential Water Access Charge is \$0.54 per day.

Residential Water Usage Charges

All water you consume is calculated on the number of days in a reading period based on the following tariff structure, bearing in mind that 1 kilolitre (kl) is equal to 1,000 litres.

Tariff 1	0 to 616 litres per day	\$2.24 per kl
Tariff 2	Over 616 litres per day	\$3.33 per kl

Below is an example of water usage calculated over a billing period of 122 days where 136kl of water has been consumed:

Tariff 1	122 days x 0.616 = 75.15 kl x \$2.24	\$168.33
Tariff 2	Remaining kl = 60.85 kl x \$3.33	\$202.63

Total water usage charge **\$370.96**

Residential Sewerage Access Charges

Sewerage access charges apply to properties (including vacant land and non-rateable properties being used for residential purposes only) located within 75 metres of a Council sewer main, or when sewerage can be discharged into Council's sewer main via a private pumping system.

The Residential Sewerage Access Charge is \$2.98 per day.

Non Residential Water Access Charges

Water access charges apply to Business, Farmland and Mining properties (including non-rateable properties) located within 225 metres of a Council water main. Charges vary depending on the size of the water meter (refer table below). Vacant Business, Farmland and Mining properties which are not metered are subject to the minimum Residential Water Access Charge.

Non Residential Water Access Charge structure:

Tariff Class	Meter Size	Daily Charge
1	3/4" (20 mm)	\$0.54
2	1" (25 mm)	\$0.84
3	1 1/4" (32 mm)	\$1.38
4	1 1/2" (40 mm)	\$2.15
5	2" (50 mm)	\$3.36
6	2 1/2" (65 mm)	\$5.69
7	3" (80 mm)	\$8.62
8	4" (100 mm)	\$13.47
9	6" (150 mm)	\$30.31

Non Residential Water Usage Charges

All water you consume is calculated at \$2.24 per kl.

Liquid Trade Waste Charge

Liquid Trade Waste (LTW) charges apply to premises where LTW is discharged into Council's sewer.

LTW means all liquid waste other than sewerage of a domestic nature.

For further information on our LTW policy and associated charges please contact Council's Liquid Trade Waste Officer by phone at 02 4868 0888.

Non Residential Sewerage Access Charges

Sewerage access charges apply to Business, Farmland and Mining properties (including non-rateable properties) located within 75 metres of a Council sewer main or when sewerage can be discharged into Council's sewer main via a private pumping system.

Charges vary depending on the size of the water meter (see table below).

Vacant Business, Farmland and Mining properties (including non-rateable properties) which are not metered are subject to the minimum Residential Sewerage Access Charge.

Non Residential Sewerage Access Charge Structure:

Tariff Class	Meter Size	Daily Charge
1	3/4" (20 mm)	\$2.46
2	1" (25 mm)	\$3.84
3	1 1/4" (32 mm)	\$6.31
4	1 1/2" (40 mm)	\$9.84
5	2" (50 mm)	\$15.41
6	2 1/2" (65 mm)	\$26.05
7	3" (80 mm)	\$39.43
8	4" (100 mm)	\$61.65
9	6" (150 mm)	\$138.71

Non Residential Sewerage Usage Charges

Business farmland and mining properties (including non-rateable properties) using Council's sewer system are subject to usage charges.

Sewerage usage is calculated at \$1.90 per kl and is based on all water consumed.